

STATE OF TEXAS

§

LAKEWAY MUNICIPAL UTILITY DISTRICT

§

(LMUD)

§

SUMMARY OF RATES AND CHARGES

COUNTY OF TRAVIS

§

FY 2019/2020

FY 2019/2020 WATER RATES (IN-DISTRICT & OUT-OF DISTRICT)		
WATER BASE RATE:		Monthly
5/8" Meters		\$20.00
1" Meters	(Factor 1.7)	\$34.00
1½" Meters	(Factor 0.3)	\$66.00
2" Meters	(Factor 5.3)	\$106.00
4" Meters	(Factor 16.7)	\$334.00
WATER VOLUME RATE:		
Residential:		Bimonthly- Per 1,000 gallons
	0 - 15,000 Gallons	\$2.50
	15,001 – 30,000 Gallons	\$3.25
	30,001 – 50,000 Gallons	\$4.06
	50,001 – 80,000 Gallons	\$5.08
	80,001 – 100,000 Gallons	\$6.35
	Over 100,000 Gallons	\$7.94
Commercial & Irrigation:		Bimonthly- Per 1,000 gallons
	0 – 100,000 Gallons	\$3.50
	Over 100,000 Gallons	\$4.50

FY 2019/2020 WASTEWATER RATES (IN-DISTRICT ONLY)		
WASTEWATER BASE RATE:		Monthly
5/8" Meters		\$14.00
1" Meters	(Factor 1.7)	\$23.80
1½" Meters	(Factor 3.3)	\$46.20
2" Meters	(Factor 5.3)	\$74.20
4" Meters	(Factor 16.7)	\$233.80
WASTEWATER VOLUME RATE:		Bimonthly - Per 1,000 gallons
		\$2.50

FY 2019/2020 WASTEWATER RATES (OUT-OF-DISTRICT ONLY)		
WASTEWATER BASE RATE:		Monthly
5/8" Meters		\$74.00
1" Meters	(Factor 1.7)	\$125.80
1½" Meters	(Factor 3.3)	\$244.20
2" Meters	(Factor 5.3)	\$392.20
4" Meters	(Factor 16.7)	\$1235.80
WASTEWATER VOLUME RATE:		Bimonthly - Per 1,000 gallons
		\$2.50
GRINDER PUMP FEE:		Monthly
		\$5.00

Rate adjustments may be made as allowed by LMUD's Rate Order.

FEES:

Customer shall pay a non-refundable Service Fee of **\$50.00** for all applications for service. The Service Fee is due at the time of submittal of the Application for Service.

Additional service, inspection, and other fees and charges shall be assessed and must be paid in accordance with LMUD's Rate Order.

SECURITY DEPOSIT:**Amount:**

Customers must pay a Security Deposit to begin or restore service in the applicable amount set forth below:

	Meter Size				
	5/8"	1"	1 1/2"	2"	4"
In District	\$200	\$350	\$700	\$1150	\$3650
Out of District Water Only	\$150	\$250	\$500	\$800	\$2600
Out of District Water and Wastewater	\$400	\$700	\$1300	\$2100	\$6650
Fire Hydrant Meters	\$150	\$250	\$500	\$800	\$2600

Waivers:

Customers may be eligible to have their Security Deposit waived by LMUD's General Manager if they have a satisfactory payment history with LMUD for service at another service address within LMUD's boundaries, or if LMUD receives a satisfactory letter of reference from the Customer's most recent electric, gas, or water utility provider.

- Prior LMUD Payment History:

LMUD will waive the Security Deposit if the Customer previously had an account with LMUD and the payment history shows that there were 12 months of continuous service with no more than one late payment, no returned checks, no rejected credit/debit card charge or bank draft, no disconnections for non-payment, no outstanding balances, and no unlawful use of service or utility service diversion.

- Other Utility Payment History and Letter of Reference:

LMUD will waive the Security Deposit after receiving a satisfactory letter of reference from the Customer's current electric, gas or water utility service provider. The letter must be provided directly to LMUD by the Customer's current utility service provider via fax sent to (512) 261-6681. The letter of reference must show, for the twelve (12) month period immediately preceding the requested service date: no disconnections for non-payment, not more than one (1) late payment, the utility service provider's name (the utility service provider must be the Customer's most recent utility service provider), the name(s) on the utility service account, the type of account (residential or commercial), the service address, the service dates, and Customer's twelve (12) month payment history.

Use of Security Deposit:

If after 12 months of continuous service Customer has had no late payments, returned checks, rejected credit/debit card charge or bank drafts, disconnections for non-payment, outstanding balance, and/or unlawful use of service or utility service diversion, LMUD will apply the Security Deposit to Customer's account.

If after 12 months of continuous service Customer has had one or more late payments, returned checks, rejected credit/debit card charge or bank drafts, disconnection for non-payment, outstanding balance, and/or unlawful use of service or utility service diversion, LMUD will apply any Security Deposit on Customer's account to Customer's final bill and refund any remaining balance to Customer. If no Security Deposit is on Customer's account, a new Security Deposit and payment of all outstanding fees and charges will be required to avoid

termination, restore service at the current Service Address, and/or obtain service at different Service Address.

BILLING CYCLE, PAYMENT OPTIONS, AND PAYMENT DUE DATES:

Charges to Customer will commence on the date service is made available, regardless of whether the Customer connects to LMUD’s system.

Billing Cycle: LMUD utilizes a **two-month billing cycle**, and the volumetric portions of the bills are based on meter readings for usage during a two-month period. The following table summarizes LMUD’s standard billing cycle:

Billing Period	Billed Usage Period	Meter Reading Date (Range)	Bills Sent	Payment Due
October/November	9/21 — 11/20	November 1-5	December 1	December 20
December/January	11/21 – 1/20	January 1-5	February 1	February 20
February/March	1/21 — 3/20	March 1-5	April 1	April 20
April/May	3/21 — 5/20	May 1-5	June 1	June 20
June/July	5/21 — 7/20	July 1-5	August 1	August 20
August/September	7/21 — 9/20	September 1-5	October 1	October 20

Bill Payment Options:

Customers can conveniently pay their bills a variety of ways:

- **Pay Online** at www.lakewaymud.org
- **Pay by Credit Card**– make one-time credit card payments by phone by calling (512) 261-6222 x110. Or, authorize your account to be automatically charged for each bill by completing the **Authorization for Automatic Payment Form** and returning it to LMUD.
- **Pay by Mail** – send a personal check, cashier’s check, or money order to Lakeway MUD, Administrative Office, 1097 Lohmans Crossing, Lakeway, TX 78734-4459
- **Pay in Person** – by credit card, cash, personal check, cashier’s check, or money order to LMUD, Administrative Offices, 1097 Lohmans Crossing, Lakeway, TX 78734-4459. LMUD’s office hours on regular business days are Monday – Friday 8:00 AM – 5:00 PM, and the office is closed between 12:00 noon and 1:00 PM for lunch.
- **Pay by Automatic Bank Drafts** – have your bill automatically drafted from your bank account by completing the **Authorization for Automatic Payment Form, providing a copy of a voided check**, and returning both to LMUD.

Late Payments: Payment in full must be received by LMUD **on or before the 20th day of the billing month** (e.g., February 20, April 20, June 20, August 20, October 20 and December 20.) Payments received by LMUD after the payment due date are late payments. A **10% penalty** is added for all late payments. Customer's obligation to make timely payments for service is not released or diminished because a bill was not received.

Returned or Rejected Payments:

Returned checks will not be re-deposited, and bank draft and credit/debit card requests will not be reprocessed. In the event a payment item or request is rejected, a **\$25.00 returned item charge** will be assessed and must be paid. A **\$25.00 late charge** may also be assessed and must be paid in accordance with LMUD’s Rate Order. In addition, service is subject to termination.

Non-Payment:

If payment in full is not received by the 20th day of every even-numbered month, LMUD may provide Customer

a Notice of Intent to Terminate Service and terminate service on the 10th day of the first month in the next billing period if payment in full (including payment of late fees) is not received prior to said 10th day. A **\$50.00 non-payment/reconnection fee** must be paid if payment in full is not received **on or before the 9th day of every odd-numbered month.**

FEES TO RESTORE SERVICE:

If it becomes necessary for LMUD to shut off services to Customer's property, a fee of **\$50.00 (or \$100.00, for after-hours reconnections)** will be charged for a reconnection of the service, a new Security Deposit, and all late fees and outstanding balances on Customer's account is required before service is restored after termination of service for any reason. Payments must be received during LMUD's normal business hours for service to be restored the same day. If service is restored by anyone other than LMUD, the meter will be locked or removed, and an illegal usage fee will be charged.

ILLEGAL USAGE FEE:

Illegal Usage Fee:

Tampering with LMUD's meter (turning on/off service) or with any other LMUD- owned or maintained utility appurtenance will result in the addition of an illegal usage fee of **\$100.00** to Customer's bill.

OTHER FEES AND CHARGES:

LMUD also assesses other fees and charges for additional services. Those rates and charges can be found in LMUD's Rate Order.

CONTACT US:

Visit our website at: www.lakewaymud.org

Or contact us by:

Mailing and Physical Address:
Lakeway Municipal Utility District
Administrative Office
1097 Lohmans Crossing
Lakeway TX 78734-4459

Phone:
(512) 261-6222

Fax:
(512) 261-6681

Email:
CustomerService@lakewaymud.org